

LearnWare – System Benefits and Features

LearnWare has a proven track record and is operational in over 3,700 sites across South and Southern Africa, Middle East, Europe and Southern Asia, with over 130,000 learners registered on the system. An average of 40,000 tutorials is being completed every month across our clients' sites.

Benefits

- Provides remote onsite-level training anywhere in the world in real time
- Centrally managed and controlled training system
- Provides management and control of current and up-to-date training material and operational resources at remote sites
- Provides continuity and consistency of training at multiple sites
- Strong reporting and monitoring system to track learner development
- Material and intellectual property stored online in a secure environment
- Embraces best practices in adult education and learning
- Reduces costs of training and managing staff off-site and paper-based training
- Structured training off the back of unique learning paths which are linked to job functions
- Informal training and communication via content library access to tutorials, videos, whiteboards, procedures, policies, fact sheets and the like
- Provides the tools for on-site coaching and refresher training
- Options available to customize the system to exact requirements
- Easily scalable
- Simple to use

Features

Technology

- Web-based using the latest Microsoft Azure cloud technology to store and serve content to sites anywhere in the world in real time
- Compatible with Windows, iOS and Android operating systems
- Fully mobile across a variety of devices
- Training content is streamed continuously or downloaded locally
- Automatic buffer system delivers smooth delivery of content in poor connectivity signal areas

Learning Portal (system front end)

- Defines the learning process through the provision of interactive content and summative assessments
- Controlled system access utilizing unique identity numbers for learners combined with site location passwords (may be customized to client requirements)



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- Configurable support functionality includes:
 - Email based support via a 'Help' button
 - Step-by-step, 'how to', instructional system tour video
 - Optional 'Chat Box' support
 - Optional Language tool to change the language for all system menu icons, instructions and assessments
- Unique learning paths linked to learners' individual job function/position provides for structured training
- Dashboard type interface displays learning paths structured into modules and their topics
- Learner progress awarded via medals and trophies on the dashboard
- Wide range of training media formats including video, interactive video, whiteboards, Power-point, photographs, animation, illustrations and typography
- Flexible content library can accommodate static company material such as standard operating procedures, policies and fact sheets
- Targeted notifications or messages via text and video files
- Multiple choice assessment tool draws randomly from a bank of questions
- Customizable minimum thresholds for successful completion of tutorials

Admin Portal (system back end)

- Structures and manages the learning interface and tracks system activity
- Fully customizable user level permissions for access, system setup, loading resources, data input, editing and updating, reporting, viewing and printing
- Caters for admin, national, regional, group, site and learner user levels (customizable)
- The structure caters for regions/divisions, groups, sites, departments and positions/designations (customizable)
- Easy structuring of learning paths, modules, topics and control sheets
- Accommodates loading of training and operational resources, assessments and checklists
- Scheduling of notifications
- Database of user cellphone numbers
- Ability to draw filtered records and reports on all system activity
- Automated reports to specified recipients at specified times

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